



## Local Government Center State of New Hampshire

### Prescription Drug Benefit

**Prescription Drug ID Card:** Employees will receive prescription drug ID cards directly from Medco, separate from their medical ID card.. Two cards will be mailed, both in the employee's name. Card must be provided when a visit to the pharmacist is made.

#### **STATE TROOPERS BENEFITS:**

**Retail (Employee Pays):**     \$10 Generic  
   \$20 Preferred Brand Name  
   \$35 Non-Preferred Brand Name

*Copayment applies for up to a 31-day supply of medication when filled at a pharmacy*

\$500 Individual/\$1,000 Family calendar year out-of-pocket maximum.  
(Retail and home delivery copayments combined apply towards this maximum)

**Mail Order (Employee Pays):** \$20 Generic  
   \$40 Preferred Brand Name  
   \$70 Non-Preferred Brand Name

*Copayment applies for up to a 90-day supply of medication when filled through the home delivery service.*

\$500 Individual/\$1,000 Family calendar out-of-pocket maximum.  
(Retail and home delivery copayments combined apply towards this maximum)



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### LGC Contact Information - RX

<b>Questions Re: <u>Prescription Benefits</u></b>	Contact LGC's Member Services Call Center 1.800.527.5001 <a href="mailto:SoNH@nhlgc.org">SoNH@nhlgc.org</a>
<b>Questions Re: <u>Enrolled Status</u></b>	Contact LGC's Member Services Call Center 1.800.527.5001 <a href="mailto:SoNH@nhlgc.org">SoNH@nhlgc.org</a>
<b><u>Ordering a Supply of Envelopes, Home Delivery Pharmacy Service Order Forms, Plan Brochures, Health, Allergy &amp; Medication Questionnaires, Prescription Drug Reimbursement Forms</u></b>	Contact LGC's Member Services Call Center 1.800.527.5001 <a href="mailto:SoNH@nhlgc.org">SoNH@nhlgc.org</a>  <b><u>OR</u></b>  Complete and Fax the SoNH Supply Order Form to: 603.226.2988
<b><u>Employee Still Hasn't Received a Prescription ID Card Several Weeks After the Enrollment Effective Date</u></b>	Contact LGC's Member Services Call Center 1.800.527.5001 <a href="mailto:SoNH@nhlgc.org">SoNH@nhlgc.org</a>
<b>Employee Needs to <u>Order Additional ID Cards</u></b>	Contact LGC's Member Services Call Center 1.800.527.5001 <a href="mailto:SoNH@nhlgc.org">SoNH@nhlgc.org</a>
<b>Employee Needs Assistance <u>Filling a Prescription</u> at the Pharmacy</b>	Contact Medco's Member Services 1.800.666.3320 *
<b>Employee Has a <u>Question Regarding a Specific Medication, Including Determining the Correct Copayment</u></b>	Contact Medco's Member Services 1.800.666.3320 *



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<b>Employee Needs Assistance <u>Locating a Participating Pharmacy</u></b>	Contact Medco's Member Services 1.800.666.3320 <u>OR</u> Medco Online @ <a href="http://www.medcohealth.com">www.medcohealth.com</a>
<b>Employee Needs to <u>Check the Status of a Prescription Order</u></b>	Contact Medco's Member Services 1.800.666.3320 <u>OR</u> Medco Online @ <a href="http://www.medcohealth.com">www.medcohealth.com</a> *
* Due to HIPAA privacy regulations, there may be some instances where the employee will need to make the inquiry to Medco's Member Services, or sign a waiver authorizing you to obtain the information on their behalf.	



## Local Government Center State of New Hampshire

### Vision Care Discount Program

**EyeMed ID Card:** Employees will receive benefit information and separate EyeMed ID cards in the mail directly from EyeMed. Two cards will be provided, both in the employee's name. Employee must provide ID card to a participating EyeMed provider at time of visit in order to obtain EyeMed discounts.



**Participating Retailers Include:** LensCrafters, PearleVision, Target Optical, Sears Optical

#### **EyeMed Discount Summary:**

Frames: 35% off retail price

Standard Plastic Lenses:	Single Vision	\$ 50
	Bifocal	\$ 70
	Trifocal	\$105

Conventional Contact Lenses: 15% off retail price

(Conventional Lenses defined as: all lenses that do not fall into the category of disposable product. They can be rigid, gas permeable material, or conventional soft lens material.)

Laser Vision Correction (Lasik or PRK): 15% off retail price or 5% off promotional price.

Refer to EyeMed flyer for further information on EyeMed Vision Care Discount Program.



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### LGC Contact Information -VISION

<b>Questions Re: <u>Discounts Under the Plan</u></b>	Contact LGC's Member Services Call Center 1.800.527.5001 <a href="mailto:SoNH@nhlgc.org">SoNH@nhlgc.org</a>
<b>Questions Re: <u>Enrolled Status</u></b>	Contact LGC's Member Services Call Center 1.800.527.5001 <a href="mailto:SoNH@nhlgc.org">SoNH@nhlgc.org</a>
<b><u>Ordering</u> a Supply of EyeMed Flyers</b>	Contact LGC's Member Services Call Center 1.800.527.5001 <a href="mailto:SoNH@nhlgc.org">SoNH@nhlgc.org</a> <b>OR</b> Complete and Fax the SoNH Supply Order Form to: 603.226.2988
<b><u>Employee Still Hasn't Received an EyeMed ID Card</u> Several Weeks After the Enrollment Effective Date</b>	Contact LGC's Member Services Call Center 1.800.527.5001 <a href="mailto:SoNH@nhlgc.org">SoNH@nhlgc.org</a>
<b>Employee Needs to <u>Order Additional ID Cards</u></b>	Contact LGC's Member Services Call Center 1.800.527.5001 <a href="mailto:SoNH@nhlgc.org">SoNH@nhlgc.org</a>
<b>Employee Needs Assistance with a <u>Claim Issue</u></b>	Contact LGC's Member Services Call Center 1.800.527.5001 <a href="mailto:SoNH@nhlgc.org">SoNH@nhlgc.org</a>
<b>Employee Needs Assistance <u>Locating a Participating EyeMed Provider</u></b>	Contact EyeMed's Customer Service 1.866.9.EYEMED (1.866.939.3633) <b>OR</b> Online @ <a href="http://www.eyemedvisioncare.com">www.eyemedvisioncare.com</a>